



## WEEKLY UPDATE

**July 1, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as Canton Oaks' weekly update to keep you informed about the status of COVID in our facility and what we are doing to keep our residents and staff safe during the ongoing coronavirus pandemic.

We are happy to report that, as of today, we have had no confirmed cases of COVID-19 in our facility.

Our facility continues to follow the CDC and our local health department's guidance for all appropriate precautions and preventative measures to protect our residents and staff during this pandemic, including visitation recommendations. As such, and in accordance with the guidelines available to us, we are still continuing restrictions on visitation at this time.

We realize how difficult it is not to be able to see your loved ones, and we continue to closely monitor the situation in hopes that we can reopen for visitation soon. However, it is our responsibility to make sure your loved ones are as safe as possible and reopening our facility to visitors too soon could increase our residents' risk of exposure to COVID-19. As such, and for the safety and well-being of our residents, please continue to reach out to your loved ones through phone, FaceTime, letters and e-mail and feel free to contact us directly if you need assistance facilitating that communication. Many families continue to visit their loved one through their room window. Please call facility if you need a blind raised or a phone for the resident.

As a reminder, only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 903-567-0444.

Sincerely,

*Terrie Harrison*

Administrator

1901 S Trade Days Blvd, Canton TX



## **COVID NOTIFICATION/UPDATE**

July 10, 2020

To Our Valued Residents, Families and Representatives:

We received confirmation that one staff member tested positive for COVID-19. We are able to confirm the staff member contracted the virus outside of the facility and has not had any contact with our residents since July 2 which was before the employee's exposure to the virus. While we were disappointed to receive these results since we have worked so hard to prevent the transmission of COVID-19 in our facility, we know that we are dealing with an extremely contagious virus. Rather than be discouraged, we are going to focus our efforts on taking all necessary steps to protect our residents and staff from further spread of COVID-19.

We are committed to eliminating this virus from our facility and we will continue to implement and practice enhanced safety precautions recommended by our federal, state and local health officials, such as, only allowing essential personnel inside the facility, performing regular screenings for signs and symptoms of illness prior to entering the building, continually monitoring residents, performing regular deep cleanings, using PPE as recommended by the CDC, providing individual activities as opposed to group activities, implementing isolation protocols as required, and reminding and encouraging staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

As a reminder, we will post updates on our facility website at [www.cantonoakstexas.com](http://www.cantonoakstexas.com) and we will individually notify representatives/families regarding a resident's condition if he/she tests positive for COVID-19 or is displaying symptoms of COVID-19. If you have any questions or concerns please contact us directly at 903-567-0444.

Sincerely,

*Terrie Harrison*

Terrie Harrison  
Administrator



## **WEEKLY UPDATE**

**July 17, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as an update on the status of COVID-19 in our facility and what we are doing to keep our residents and staff during this ongoing pandemic. Since the onset of this virus, we have had zero (0) residents and two (2) staff members test positive for COVID-19. We are able to confirm that both staff members contracted the virus outside of the facility during the 4<sup>th</sup> of July holiday and have not returned to work as of yet.

As the number of coronavirus cases throughout the country are rapidly changing, we continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please also remember what you can do to help stop community spread of this virus, such as practicing hand hygiene and social distancing, practicing proper cough etiquette, using face masks, and cleaning and disinfecting frequently touched surfaces daily.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 925-567-0444.

Sincerely

*Terrie Harrison*

Terrie Harrison  
Administrator

1901 S Trade Days Blvd, Canton TX 75103



## **WEEKLY UPDATE**

**July 22, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had zero (0) residents and two (2) staff members test positive for COVID-19. We are able to confirm that both staff members contracted the virus outside of the facility during the 4<sup>th</sup> of July holiday and have not returned to work as of yet..

As you might already know, the federal government announced last week that it is going to send point-of-care testing supplies for COVID-19 to all skilled nursing facilities in the country. We hope this means better access to testing and faster results for our staff and residents, but we will keep you posted as we get more information and details on this development. As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 925-567-0444.

Sincerely

*Terrie Harrison*

Terrie Harrison  
Administrator



## **WEEKLY UPDATE**

**July 30, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had zero (0) residents and two (2) staff members test positive for COVID-19. We are able to confirm that both staff members contracted the virus outside of the facility during the 4<sup>th</sup> of July holiday; both have returned to work.

We are also happy to announce that we were recently approved for a grant that will allow us to purchase more iPads for the facility. This will be a great resource for the residents and will help them stay connected with their loved ones. As a reminder, we recently had a change in policy regarding the acceptance of items from outside the facility and at this time are asking the following:

If you are bringing items from the community, please only bring items that can be easily wiped down. Clothing must be laundered by the facility staff, so any new items you bring must be labeled and washed by facility staff prior to taking it to the resident's room.

Thanks to everyone for adhering to the restrictions on visitation mandated.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 925-567-0444.

Sincerely

*Terrie Harrison*

Terrie Harrison  
Administrator

1901 S Trade Days Blvd, Canton TX 75103