



Christmas Holiday Update

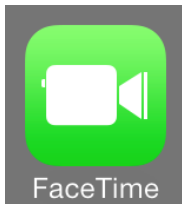
Dear Residents and Families/Representatives,

With Christmas and New Year's Eve around the corner, we would like to send you and your loved ones the warmest of holiday wishes. We know how difficult it is to celebrate this time of year without the same traditions we have all grown accustomed to, but with the COVID-19 vaccine becoming a reality in the very near future, we are more hopeful than ever that 2021 will bring happier and safer times for everyone.

We are extremely grateful that you have entrusted your loved ones to our care. The recent rise in COVID-19 cases in Texas as well as all over the country has affected how we all will be celebrating this holiday season. Our visitations for the holidays will remain as follows:

- We are open to closed window visits
- Telephone calls anytime
- FaceTime calls as scheduled with the Activity Director

Don't forget to make your appointment to use our recently received iPads from the Centers for Medicare and Medicaid Services & the Texas Communicate project. You can chat with your loved ones via the following programs:



If you would like to set up a time to video chat your loved one, please contact the Activity Director; Victoria Rose. Video chats are set up just like our visitation schedule. You schedule your video chat appointment by the Friday week prior.

As a reminder, our cumulative number of cases to date are as follows: sixty-four residents and forty-two staff members have tested positive for COVID-19. 44 residents and thirty-seven staff members have recovered. Our regular weekly updates will resume next week and we will continue to update you on our website if we receive notifications of new confirmed cases of COVID-19. As always, if you have any questions or concerns please don't hesitate to contact us directly.

As of today, we do not have a date yet for the Covid Vaccination clinic to be held here at Canton Oaks. But we will be calling each of you when our clinic is scheduled.

We continue to work hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only screening staff for signs and symptoms of illness prior to entrance as well as twice weekly testing; using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Our residents are continually monitored for signs and symptoms of coronavirus. We also test at least weekly or more frequently as recommended by CDC depending on the results of the tests. If one of your loved ones tests positive or experiences any change of condition, you will be notified by the charge nurse.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

On behalf of the entire staff at Canton Oaks, I wish you a happy and safe holiday season

Sincerely

Terrie Harrison

Terrie Harrison
Administrator

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