



WEEKLY UPDATE
December 16, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had sixty residents and forty staff members test positive for COVID-19. Twenty-four employees have returned to work. Twenty-one residents have recovered. Van Zandt County positivity rate continues to be over 20% which requires we test employees twice a week.

As you have probably heard, the CDC recently announced that healthcare workers and long-term care residents should be among the first group of people to receive the vaccine for COVID-19. We are optimistic this will help stop the spread of this virus in our community. Consents for the vaccines are currently available and while we do not have the exact dates that the vaccines will be administered, we will let you know as soon as that information is available. In the meantime, please continue to do your part in limiting the transmission of COVID-19 by wearing masks, washing your hands and keeping a safe distance from others.

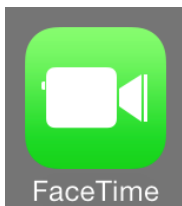
We continue to work hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only screening staff for signs and symptoms of illness prior to entrance as well as twice weekly testing; using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Our residents are continually monitored for signs and symptoms of coronavirus. We also test at least weekly or more frequently as recommended by CDC depending on the results of the tests. If one of your loved ones tests positive or experiences any change of condition, you will be notified by the charge nurse.

We are extremely grateful that you have entrusted your loved ones to our care. The recent rise in COVID-19 cases in Texas as well as all over the country has affected how we all will be celebrating this holiday season. Our visitations for the holidays will remain as follows:

- We are open to closed window visits
- Telephone calls anytime
- FaceTime calls as scheduled with the Activity Director

We are excited to inform you that Canton Oaks just received 12 more iPads from the Centers for Medicare and Medicaid Services & the Texas Communicate project. Therefore, we are able to provide more video chats with your loved ones via the following programs:



If you would like to set up a time to video chat your loved one, please contact the Activity Director; Victoria Rose. Video chats are set up just like our visitation schedule. You schedule your video chat appointment by the Friday week prior.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 925-567-0444.

Sincerely

Terrie Harrison

Terrie Harrison
Administrator

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